

## **Broken Cross Surgery**

### **Appointment Procedure – Booking on-line**

The surgery offers an on-line booking system (please see our website for details & how to register [www.brokencrosssurgery.co.uk](http://www.brokencrosssurgery.co.uk))

This is our preferred method and very popular with patients who can access the booking system 24hours a day. Patients booking on-line are able to see all appointments that our reception staff can see. Patient's booking on-line are not disadvantaged in anyway.

If you urgently need to see a Doctor, please don't be afraid to let us know. All emergencies will be seen on the day.

### **Appointment Procedure – Booking By Telephone**

Patient calls the surgery to book an appointment and is offered the next available appointment.

